

Above and Beyond Spot Bonus Award Nomination Form

"The goal of the Above and Beyond Spot Bonus Award is to provide special recognition to co-workers who take their work to a whole new level. The monetary value of an Above and Beyond Award is \$250. Awards will be given out monthly and recipients will be publicized.

This year, Above and Beyond Awards will be given to co-workers who have met the follow criteria: 1) shown extraordinary efforts above the normal responsibilities of their job and 2) made a significant positive impact to Capon or the guest experience. We will be looking for co-workers who have gone above and beyond to "WOW" our guests."

| Date | |
|---|--|
| Coworker to be nominated | |
| Your name | |
| Why do you think this coworker deserves the Above and Beyond Award? Please be specific. | |
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Which of our core value traits does this coworker demonstrate in going "above and beyond?" (Check all that apply.)

RELATIONSHIPS

□ We show a genuine care for the wellbeing of co-workers, Austin family and guests.

- □ We look for the best in others and seek to connect and communicate in meaningful ways.
- $\hfill\square$ We work hard at working together and have fun along the way.
- □ We welcome everyone and pledge to maintain an environment that respects diverse traditions, heritages, and experiences.

TRADITION

□ We are unapologetically timeless—our charm is our sameness, simplicity and predictability.

□ We hold true to our traditions and do not change for the sake of change, but constantly seek ways to improve the guest experience.

SERVICE

- □ We smile often, are welcoming to all, friendly, attentive, and flexible to guests' needs.
- □ We aim to please and are happy to make exceptions or accommodations to make guests feel special.
- □ We remember guest preferences from day-to-day and details about guests lives from year-to-year.

INTEGRITY

 $\hfill\square$ We expect the best of ourselves and have high standards for our work.

SUSTAINABILITY

□ We are good stewards of our historic buildings, our land, our water and other natural resources.