

# Above and Beyond Spot Bonus Award Nomination Form

"The goal of the Above and Beyond Spot Bonus Award is to provide special recognition to co-workers who take their work to a whole new level. The monetary value of an Above and Beyond Award is \$250. Awards will be given out monthly and recipients will be publicized.

This year, Above and Beyond Awards will be given to co-workers who have met the follow criteria: 1) shown extraordinary efforts above the normal responsibilities of their job and 2) made a significant positive impact to Capon or the guest experience. We will be looking for co-workers who have gone above and beyond to "WOW" our guests."

Date	
Coworker to be nominated	
Your name	
Why do you think this coworker deserves the Above and Beyond Award? Please be specific.	

Which of our core value traits does this coworker demonstrate in going "above and beyond?" (Check all that apply.)

## RELATIONSHIPS

□ We show a genuine care for the wellbeing of co-workers, Austin family and guests.

- □ We look for the best in others and seek to connect and communicate in meaningful ways.
- $\hfill\square$  We work hard at working together and have fun along the way.
- □ We welcome everyone and pledge to maintain an environment that respects diverse traditions, heritages, and experiences.

### **TRADITION**

□ We are unapologetically timeless—our charm is our sameness, simplicity and predictability.

□ We hold true to our traditions and do not change for the sake of change, but constantly seek ways to improve the guest experience.

### SERVICE

- □ We smile often, are welcoming to all, friendly, attentive, and flexible to guests' needs.
- □ We aim to please and are happy to make exceptions or accommodations to make guests feel special.
- □ We remember guest preferences from day-to-day and details about guests lives from year-to-year.

### INTEGRITY

 $\hfill\square$  We expect the best of ourselves and have high standards for our work.

### **SUSTAINABILITY**

□ We are good stewards of our historic buildings, our land, our water and other natural resources.